

JW TEL-TRONICS, INC.

Broadcast Engineering • Design • Support



JW Tel-Tronics, Inc. is proud to offer the best broadcast engineers in the Seattle area. We are constantly striving to grow and change with the industry, and to keep up with current and future technology.

LABOR RATES

January 1, 2009

SHOP	\$100/hour
SERVICE CALL	\$120/hour
CONSULTATION/DESIGN	\$120/hour
SYSTEM INSTALLATION/ WIRING	Call for Rates

ADDITIONAL RATES

(applies to Shop and Service Call)

Evening/Weekend	+\$75/hour
Rush	+\$50/hour

Evenings begin weekdays at 5:01pm

Weekends begin at 5:01pm on Friday

REPAIRS – Defined

Normal Repairs are performed in the order received.

Scheduled Repairs happen on the scheduled date. Scheduling varies with our workload and backlog.

Rush Repairs are performed ASAP at an additional charge. *A Rush is considered any non-scheduled repair that is moved up from the order in which it was received.*

Evaluation for Purchase will be handled ASAP. Please provide advance notice to allow for scheduling, otherwise RUSH rates may apply.

BILLING

All services are COD unless you have an open account. Any account that is more than 30 days past due will accrue finance charges at 1.5% per month. Any account that becomes delinquent will be placed on COD status.

We do accept cash, checks, VISA & MasterCard.

DEPOSITS

We reserve the right to request a 50% deposit for specific repairs. This can be expected if the repair will surpass the value of the equipment, or if your company does not have an open account with JW Tel-Tronics, Inc.

SHIPPING

Please observe proper packing procedures. Equipment damage due to poor packing is not covered by carrier insurance, costing you both time and money.

If your packaging is not adequate, the equipment will be repacked for return shipment, and time and materials will be added to your repair.

BUSINESS HOURS

8:30am – 5:00pm Monday-Friday
Closed weekends and Holidays.

(425) 485-4739 PH

(425) 481-0703 FX

Thank you for your business. We look forward to serving you in the future!